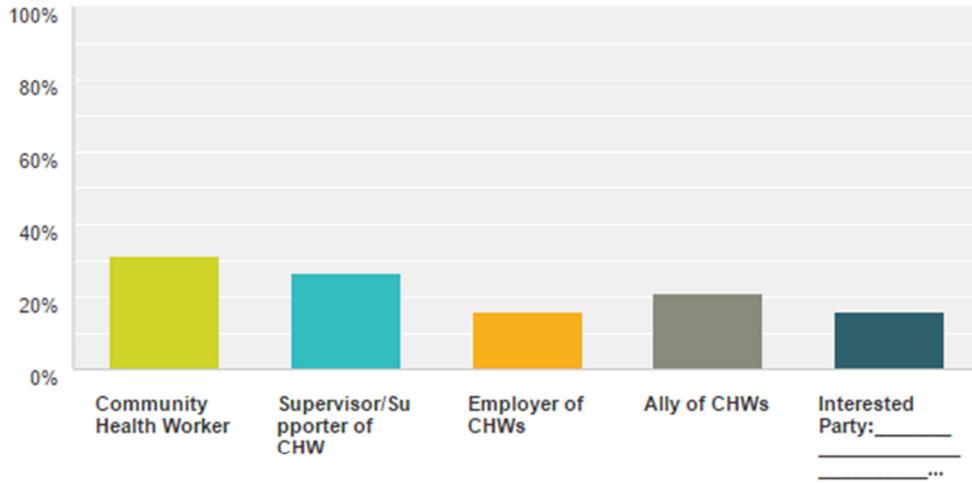


Future Priorities: Results Summary

Participants

Please choose the title that best describes your role:

Answered: 19 Skipped: 0



CHWs: 6

Supervisor/Supporter of CHW: 5

Employer of CHWs: 3

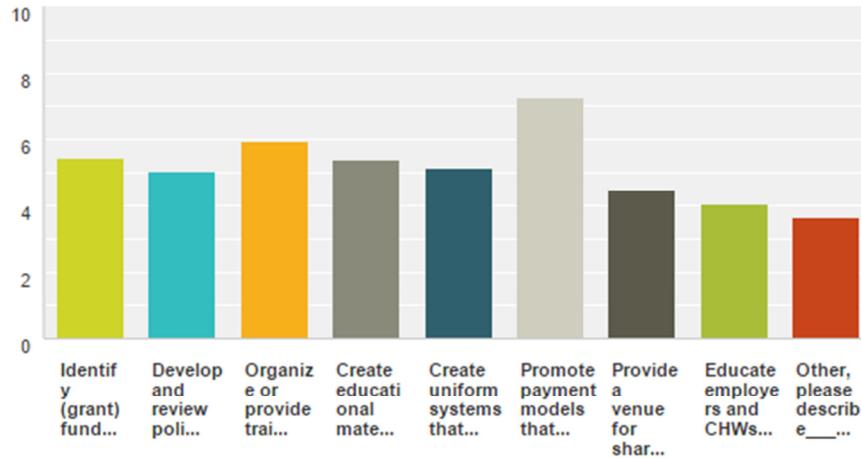
Ally of CHW: 4

Interested party: 3

Infrastructure/System's Activities to Support CHWs in Maine (Rankings)

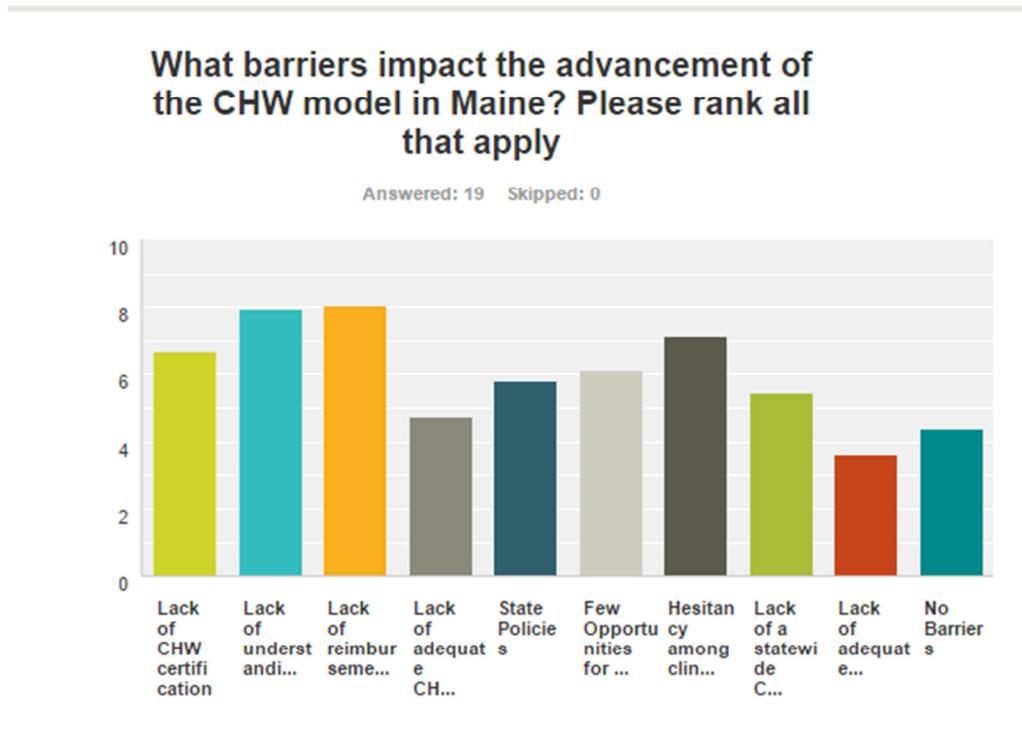
Rank the below infrastructure/systems activities to support CHWs in Maine in order of importance

Answered: 19 Skipped: 0



The results of the data collection show that the promotion of payment models that support or reimburse for CHWs services was of highest importance in supporting CHWs in Maine, with a score of 7.27. The second change individuals designated as having the greatest impact on CHWs was the organization and provision of training for CHWs or their supervisors, with a score of 5.94. Following these top two infrastructural changes, individuals noted that identifying (grant) funding to support CHW services (score: 5.47), creating education materials or programs that advance CHW services to potential employers (score: 5.4) and creating uniform systems that advance CHW services (for example referral systems) (score 5.13), were other infrastructure/system activities that were essential in supporting CHWs in Maine.

What barriers impact the advancement of CHW model in Maine? (Rankings)



The results indicate that the greatest barrier believed to be facing CHW model in Maine is the lack of reimbursement methodologies taken up by payers (score: 8.06). A lack of understanding of the value of CHW model for further adoption (score) 7.94 was noted as the second greatest barrier impacting the advancement and success of the CHW model in Maine. Other barriers indicated as top barriers to the advancement of the CHW model were a hesitancy among clinical practices to adopt new models that include CHWs (score: 7.14), lack of CHW certification (score: 6.69) and few opportunities for CHW trainings (score: 6.15).

What do you think are the most meaningful measures of success for systems/infrastructure change affecting CHWs?

Key points:

- “The impact of CHW on client’s quality of life, i.e. increase in patient’s health, patient satisfaction, and cost to system/patient”
- “The ease of integration of CHWs in health care system and community organizations”
- “Leadership and coordination of a CHW organization”
- “An increase in CHW employment and funding (both public & private) for CHW services”

Please share your thoughts about the above barriers and opportunities that impact the further development of infrastructure supporting CHWs in Maine.

Key points:

- “There needs to be a greater promotion of the value of the CHW program among employers and payers”
- “Greater access to official training, so long as it does not develop into a future barrier for CHWs, or perhaps more public trainings or even guidelines for self-training”
- “Opportunities for funding outside of grants are needed in order to support the work of CHWs”
- “There is a hesitancy of adopting models that include CHW’s that needs to be addressed”

General thoughts/ Ideas

Key Points:

- “I want to see the CHW work in every health organization so it can change the health lifestyle of refugees and immigrants”
- “One must increase consumer confidence and one does this by having a credible registry of CHWs as well as a regulatory/organizing agency”